

Message to Homeowners regarding cluster mailbox keys.

It is the responsibility of the previous owner to pass along the keys to your new mailbox. The Management Company does not have access to any homeowner keys including mailbox keys.

The Post Office does not have access to your mailbox keys.

If you cannot otherwise obtain a key to your mailbox, we suggest meeting the mail carrier at the mailbox and asking them to allow you to remove the lock from your box. Note that you will probably be required to show some form of ID and proof of residence in order to gain this access.

Once you have the lock out of its 'door', you can obtain a new one and will be able to install it at anytime. We also recommend calling a local locksmith such as MILO'S in Puyallup if you cannot do this yourself.